

**U. S. COAST GUARD
INTEGRATED SUPPORT COMMAND
HONOLULU, HI 96819
HEALTH SERVICES DIVISION**

Medical Appointments	433 - 9800
Dental Appointments	433 - 9800
Clinic Administrator	433 - 9792
Clinic Supervisor	433 - 9770
Fax	433 - 9796

ISC Sickbay Facility	842-2930
Fax:	842-2956

MEDICAL HOURS

Mon – Wed & Fri 0630 – 1430
Thursday 0630 – 1130

Active Duty Sick Call

Mon - Fri 0730 – 0830

DENTAL HOURS

Sick Call 0730 - 0800

All other services by appointment

TAMC PHARMACY HOURS

Mon - Thur	0800 - 1930
Fri	0800 – 1800
Saturday	0800 - 1600

**THE CLINIC IS CLOSED THURSDAY
AFTERNOONS FOR TRAINING**



**WELCOME TO THE
ISC HONOLULU**

“Hale Kahu Moana”

MEDICAL / DENTAL

CLINIC

*TRUSTED PROVIDER
of
PREMIER PACIFIC SUPPORT*



TO OUR PATIENTS

Welcome to the ISC Honolulu. Medical/Dental Clinic. We offer a variety of health care options to Active Duty beneficiaries.

OUR LOCATION

The main clinic is located within Tripler Army Medical Center on wing 3B1. For detailed information, please see our intranet website at <http://cgweb.d14.uscg.mil/ischon/Web/clinic/index.htm>. We also have an internet web site: <http://www.uscg.mil/mlcpac/ischon/clinic/index.htm>. Additionally, we maintain a Sickbay Facility on ISC for the treatment of emergent / urgent cases and to administer the OTC, medical readiness & immunization programs.

OUR STAFF

Our staff includes one Physician, one Mid-Level Provider, two Dentists, a Dental Hygienist, a Registered Nurse, two Registered Dental Assistants and several Health Services Technicians.

SCHEDULING APPOINTMENTS

Appointments are divided into the following categories:

Urgent (Acute) – For conditions requiring treatment within 24 hours such as eye or ear infections or suspected bladder infections;

Routine – Conditions that do *not* require immediate treatment but should be treated within 7 days such as colds, flu symptoms or low back pain.

Wellness – Medical care to promote health maintenance such as Physical Exams.

Specialty Care – Provided by Tripler AMC or TRICARE Network specialists *by referral only*.

You may call or stop by our front desk to schedule these appointments

MEDICAL SERVICES

We provide a broad range of services, including: diagnosis and treatment of most injuries and illnesses, minor outpatient surgeries, special purpose physicals, PAP smears, birth control and immunizations for active duty members. If your treatment needs are beyond our capability, we will refer you to an appropriate medical facility.

DENTAL SERVICES

Our Dental staff offers a wide range of services to **active duty members** including dental examinations, x-rays, cleanings, fillings, simple extractions and root canal treatments.

TAMC PHARMACY SERVICES (433 – 7880)

Pharmacy services are provided by the Tripler AMC Outpatient Pharmacy. Their hours of operation are:

New Prescriptions: Mon – Thur: 0800 – 1930
Fri: 0800 – 1800
Sat: 0800 – 1600

Refill Window: Mon – Fri: 0800 – 1600
(433-6962 24 Hours/Day)

MILITARY IN UNIFORM HAVE HEAD OF THE LINE PRIVILEGES WITHIN THE HOSPITAL

The CG over the counter (OTC) program will be maintained by the Independent Duty HS in the Sickbay Facility on ISC. The program offers medications for the following conditions:

Colds and Allergies	Athlete's Feet
Minor cuts and rashes	Upset Stomach
Mild Pain & Fevers	Male Contraception

OTC ITEMS ARE LIMITED TO TWO ITEMS PER MEMBER/FAMILY PER WEEK. Please read and follow the dosage instructions carefully.

DIAGNOSTIC TESTING

We offer a wide variety of testing to include all routine laboratory tests, EKG's and X-rays. Laboratory Tests and X-Rays are performed through the Tripler AMC Lab and Radiology Departments.

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TRICARE SERVICE CENTER

The Tripler TRICARE Service Center representatives can assist you in applying for TRICARE benefits, the preparation of claims forms, and provide information on the care available from local Uniformed Services Medical Treatment Facilities. Information on the Active Duty Family Member Dental Plan and Supplemental Insurance for TRICARE is also available.

QUALITY IMPROVEMENT

Patient satisfaction is very important to us. We have implemented Patient Advisory and Quality Improvement committees to ensure we achieve these goals. We welcome your constructive suggestions. Please feel free to contact the Clinic Supervisor or Clinic Administrator to express any concerns or comments you may have. You may also use the Customer Feedback option on the ISC Honolulu Web Site.

AFTER HOURS CARE

After normal hours, proceed to the nearest emergency room for the treatment of medical emergencies – conditions that pose a serious threat to life, limb or eyesight or will cause undue suffering. The Duty HS can be contacted for advice through the OOD.